

IP Phone systems

VoiceSmart is a software IP Phone System/IP-PBX that combines together your data and telephone networks. VoiceSmart can be run on a Windows-based PC/server in your existing LAN. It is a brilliantly cost effective business phone system, with free voicemail, call recording, screen-based phones, integration with Outlook, conference calls, support for remote workers and all key features usually only found with telephone systems for large enterprises. It can be used to completely substitute a hardware PBX, or can be integrated to it for many applications.

VoiceSmart is a large business phone system offered at a small business price. The system has been deployed for over 5000 businesses worldwide. Please [click here](#) for a 30-day free trial.

Call From Outlook

Call your contacts using Outlook or your preferred address book

Support for hot key dialing over a number of Windows based applications. You simply highlight the number on the PC screen, from a CRM software package or an email for example, and click a hot key (such as F9) on your keyboard to make a phone call.

-

Make calls via traditional PSTN lines or broadband

-

Free calls between branch offices or with remote workers using the broadband

-

No expensive hardware required. Just use your existing PC/server and LAN, and an ISDN card to connect to PSTN.

-

Windows based, easy to install and configure.

-

No additional cabling required, as Epito uses your existing IT network and LAN infrastructure.

-

Work remotely from almost anywhere in the world. All you need is a broadband connection. There are no extra costs for remote users.

-

Make conference calls at a click

-

Receive voicemail messages by email

-

Program a multilevel automatic attendant

-

Full featured soft phones and operator console.

-

Able to check status of all extensions.

-

Instant messaging

-

Easy call recordings

-

Can be Intergrated with CRM software/Outlook to trigger popup information of the caller upon receipt of a call.

-

Easy call forwarding, call pickup, hunt groups, music on hold, Do Not Disturb,

These are just some of the many features, contact us to find out even more.

How the system works.

VoiceSmart is a software IP PBX that runs on your server or a spare PC. It is based on a sophisticated software technology with client-server architecture.

The server software is to be installed centrally on your Windows based PC/server to provide call routing and management. VoiceSmart server connects your data network with your internet lines (VoIP) or traditional phone lines (analogue and/or ISDN).

The client software can be installed on each user's PC to provide a list of rich and powerful call features. VoiceSmart Client software runs on any Windows PC and operates as a traditional telephone. You can use a wired or wireless headset to connect to your PC to operate the soft phone. You can also connect it to a USB telephones. The Client can also serve as an operator console with presence status to show status of all extensions.

VoiceSmart client offers well established functionalities (e.g. call transfer, waiting, re-dial, queuing) PLUS:

-
Integration with Outlook or your personal address book, DB or CRM system

-
Call recording at a click

-
Unlimited number of extensions

-
Conference calls

-

Voicemail

-

Unlimited call queuing

-

Extension status

-

Calls by highlighting telephone number on the screen

Many more features normally only found on high end, expensive PBX systems

You can also use a SIP-based phone on a stand alone basis if no PC is available.

With a VoiceSmart phone system you can use equipment you already have: central server, data network and PC's. As opposite to any hardware alternatives, the only hardware you need to buy are telephones, headsets and, where required, PCI cards!

VoiceSmart is modular, highly flexible and with unique features. It is ideal for any business that wants to increase the efficiency and productivity of its workforce.

Typical Deployment